



LUCCIARE®

by polarstone

Commercial Limited Lifetime Warranty

Signature Surfaces

Timeless Designs
Crafted to Perfection

Commercial Limited Lifetime Warranty

What's Covered

- Available only to the original purchaser of the Lucciare Signature surface
- Defects resulting from manufacturing or material faults
- Product must be permanently installed in a commercial interior setting by an authorized fabricator
- Lucciare may repair or replace defective material (product only; labor excluded)
- Replacement may vary in color or pattern due to inventory

What's Not Covered

- This warranty excludes:
- Residential installations (covered under a separate policy)
- Outdoor use, flooring applications, and non-fixed or portable installations
- Damage resulting from misuse, including mishandling, excessive heat, or improper care
- Physical damage such as scratches, chips, and impacts
- Failures due to improper fabrication, inadequate support, or failure to follow Lucciare's installation guidelines
- Issues caused by substrate movement, thermal shock, or unsupported overhangs
- Alterations such as bending, surface modifications, or changes in thickness
- Natural variations in color, veining, pattern, or background
- Consequential or incidental damages, including loss of use or business interruption

Warranty Activation and Claims

- To activate coverage, the product must be registered within 30 days of installation at:
- www.lucciare.com/warranty
- Keep all original documentation, including proof of purchase and fabricator information. To file a claim:
- Contact your original dealer or fabricator, or reach Lucciare directly at info@lucciare.com.
- Provide photographs, a description of the issue, and documentation of purchase and installation.
- Allow Lucciare or its authorized representative to inspect the surface to determine eligibility under this warranty.

Commercial Limited Lifetime Warranty

What's Covered

Defects in Lucciare Signature surfaces due to manufacturing or materials

Commercial interior installations by authorized fabricators

Product must remain in its original, permanent location

Coverage available only to the original purchaser

Lucciare may repair or replace defective material (product only)

Replacement material may vary in color or pattern

What's Not Covered

Residential, outdoor, flooring, or portable use

Damage from heat, mishandling, chemicals, or improper care

Scratches, chips, impact damage, and normal wear

Improper fabrication, installation, or lack of support

Natural color or pattern variations

Alterations, structural movement, or failure to follow guidelines

Labor, fabrication, and installation costs

How to Register & Claim

- Register within 30 days at www.lucciare.com
- Keep proof of purchase
- Contact Lucciare with photos and issue details
- Inspection required before any decision

Contact Us

Email: info@lucciare.com

Phone: 856-724-1967

Web: www.lucciare.com/warranty

