



LUCCIARE®

by polarstone

Residential Limited Lifetime Warranty

Signature Surfaces

Timeless Designs
Crafted to Perfection

Residential Limited Lifetime Warranty

Overview:

Lucciare offers a Limited Lifetime Warranty on **Signature surfaces**, covering defects in materials from the original installation date. This warranty applies when the material is fabricated and installed by an authorized Lucciare fabricator/installer in a residential setting.

Eligibility

- Applies only to the **original owner** of a **single-family home**.
- Available for material installed **after January 1, 2025** and inside the home (not for flooring or exterior use).

What's Covered

If the surface **fails due to a manufacturing defect**, Lucciare will repair or replace the material.

Note: **Exact color match is not guaranteed** for replacements.

Exclusions

- **Commercial use, outdoor installations, or flooring applications**
- **Improper use**, including:
 - Mishandling
 - Excessive heat exposure
 - Poor or improper maintenance
- **Physical damage**, such as:
 - Scratches
 - Chips or impact damage
 - Normal wear and tear
- Improper fabrication or installation
- **Natural variations** in color, pattern, or dimension
- **Chemical damage**, structural alterations (e.g., bending), or failure due to unsupported overhangs

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Warranty Limitations

- Lucciare is **not liable** for indirect, incidental, or consequential damages.
- **State-specific laws** may vary and override certain exclusions.

Legal Notes

This warranty is the **complete** and **exclusive agreement** between the parties, superseding all previous statements or promises.

Lucciare disclaims all other warranties, including **implied warranties of merchantability or fitness for a particular purpose**.

Contact Us:

Phone: 856-724-1967

Email: info@lucchiare.com

Website: www.Lucchiare.com

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What's Covered

Lucciare will **repair or replace** your Signature surface if it fails due to a **manufacturing defect**, as long as:

It was fabricated and installed by an **authorized professional**

It's installed **indoors** in a **residential single-family home**

Coverage **available** only to the **original purchaser**

Note: Exact color match is not guaranteed in replacements.

What's Not Covered

Commercial, outdoor, or flooring use

Damage from heat, mishandling, or improper care

Scratches, chips, or other impact damage

Improper fabrication or installation

Natural variations in color or pattern

Chemical exposure, unsupported overhangs, or modifications

How to Register & Claim

- Register within 30 days at www.lucciare.com
- Keep proof of purchase
- Contact Lucciare with photos and issue details
- Inspection required before any decision

Contact Us

Email: info@lucciare.com

Phone: 856-724-1967

Web: www.lucciare.com/warranty

